

SC CAREWare Service List

Service Category	Subservice	Definition
Case Management Nonmedical	ASO Coordination	Coordination of and connection to medical and supportive services through the local AIDS Service Organization
Case Management Nonmedical	Benefits Assistance	Services related to client's access to care through identifying and accessing a payer source for medical services and/or maintaining those medical care benefits, including ADAP, ensuring recertification as required to ensure retention in care.
Case Management Nonmedical	Financial Counseling	Counseling client on personal finance through budgeting.
Case Management Nonmedical	Research	Referral to clinical research
Emergency Financial Assistance	Emergency Financial Assistance	Provision of emergency financial assistance, such as vouchers for medications or rent, mortgage and/or utilities in emergency situations
Food Bank	Meal Tickets	Provision of food, meals, or vouchers to purchase food
Health Education/Risk Reduction	HIV Education	Educating a client on HIV disease and treatment. Also through distribution of educational brochures or books.
Health Education/Risk Reduction	Personal Hygiene	Services that educate a client about personal hygiene to help clients with HIV improve their health status
Health Education/Risk Reduction	Sex/Family Planning	Services that educate a client about HIV and how to reduce the risk of HIV transmission
Health Education/Risk Reduction	STD Law	Services that educate a client about STD/HIV Laws, including law regarding disclosure.
Health Education/Risk Reduction	Treatment Adherence	Education on the importance of treatment adherence ensuring readiness for, and adherence to, complex HIV/AIDS treatments
Linguistic Services	Translation Services	Provision of interpretation and translation services
Medical Case Management	Adherence Counseling	Counseling and special programs within a medical case management setting ensuring readiness for, and adherence to, complex HIV/AIDS treatments
Medical Case Management	Appointment Coordination	Coordination of a client's medical appointments.
Medical Case Management	Appt Reminders	Phone calls, letters, texts, etc... reminding patients of appointments promoting adherence to medical care.
Medical Case Management	Assessment Review	Assessment review with patient for collection of demographic information and home life.

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Medical Case Management	AZT	AZT initiated for exposed babies.
Medical Case Management	Care Giver Contact	Coordination of care with client care giver regarding client medical care
Medical Case Management	CLTC Contact	Coordination with CLTC regarding client medical care
Medical Case Management	Dental Care Visit	Confirmation from family that one oral health care visit completed yearly as reported by patient/parent
Medical Case Management	Disclosure Counseling	Provision of support, counseling, and education, specifically with regards to HIV disclosure to the client
Medical Case Management	DSS/CPS Contact	Coordination with DSS and CPS
Medical Case Management	Family Clinic	Coordination of mother or care giver's care through family clinic setup
Medical Case Management	Family Conference	Coordination of care through a conference including family, child and medical care team members
Medical Case Management	Home Health Contact	Coordination of medical care with home health provider
Medical Case Management	Home Visit	Coordination of medical care through a visit to the client's home
Medical Case Management	Hospice contact	Coordination of medical care with hospice provider
Medical Case Management	Initial Assessment	Initial assessment with patient for collection of demographic information and home life.
Medical Case Management	Local Health Department Contact	Coordination with the local health department
Medical Case Management	Lost to Care Followup	Follow up on client lost to care
Medical Case Management	Medical Transportation Coordination	Coordination of transportation for a client to access health care services
Medical Case Management	Nurse Case Manager	Coordination and connection to health care and supportive services by a Nurse Case Manager
Medical Case Management	Pharmacy Contact	Coordination with pharmacy regarding client medication
Medical Case Management	Plan of care/staffing	Coordination of patient care plan and followup through staffing meeting
Medical Case Management	Primary Care Contact	Coordination with client's primary care provider
Medical Case Management	Record Review	Obtaining and reviewing medical records pertaining to patients, including maternal records. (RW Funded Service)
Medical Case Management	School Contact -- Medical	Coordination with school for medical reasons
Medical Case Management	Social Work	Coordination and connection to health care and supportive services by a social worker

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Medical Case Management	Transition Planning	Planning processes related to transitioning a client from the pediatric clinic to an adult clinic.
Medical Case Management	Transfer of Care Coordination	Coordination related to transferring client care into adult care or to another pediatric provider
Medical Nutrition Therapy	Dietician	Nutrition services provided by a licensed registered dietician outside of a medical visit and includes the provision of nutritional supplements
Medical Transportation Services	Bus Ticket	Transportation provided by a bus ticket for a client to access health care services
Medical Transportation Services	Cooperative Ministry Vouchers	Transportation provided by a Cooperative ministry Voucher
Medical Transportation Services	Gas Card/Voucher	Transportation provided by a gas card/voucher for a client to access health care services
Medical Transportation Services	Taxi	Transportation provided by a taxi for a client to access health care services
Mental Health Services	Mental Health Assessment	Psychological and psychiatric treatment and counseling services provided by a mental health professional
Mental Health Services	Mental Health Service	Psychological and psychiatric assessment services provided by a mental health professional
Oral Health Care	Oral Health Care	Provision of oral health care services paid for by Ryan White Part D
Outpatient Ambulatory Medical Care	Clinic Medical Visit	Provision of professional diagnostic and therapeutic services rendered by a physician, physician's assistant, clinical nurse specialist, or nurse practitioner in an outpatient setting
Outpatient Ambulatory Medical Care	Inpatient Consult	Consultation services provided by physician, physician's assistant, clinical nurse specialist, or nurse practitioner in a hospital setting
Pediatric Development Assessment	Child Life Services	Early intervention services regarding the client's psychosocial and intellectual development
Pediatric Development Assessment	Developmental Testing	Assessment of an infant's or child's psychosocial and intellectual development status
Pediatric Development Assessment	Pill Swallowing Therapy	Provision of pill swallowing therapy provided by a child life specialist
Pediatric Developmental Assessment	School Contact -- Educational	Contacting the client's school for reasons pertaining to educational and developmental needs

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Permanency Planning	Permanency Planning	Services to help clients or families make decisions about placement and care of minor children after parents/caregivers are deceased or are no longer able to care for them
Psychosocial Support	Diapers	Provision of diapers as an incentive
Psychosocial Support	Incentives	Provision of incentives through medical case management for treatment adherence purposes (not Ryan White funded)
Psychosocial Support	Nutrition Assessment	Nutrition counseling provided by a non-registered dietician
Psychosocial Support	Peer Advocate	Support and counseling activities, child abuse and neglect counseling, HIV support groups, pastoral care, caregiver support and bereavement counseling by peer advocate.
Referral: Health Care/Supportive	Referral	Referral to community healthcare and/or supportive service providers.
Testing and Counseling	Testing and Counseling	HIV Testing and Counseling